



CYCLONE
Outdoor Power Equipment

Terms & Conditions

GENERAL

By using <http://www.cyclone.net.nz> you agree that you have read, understood and accepted these terms and conditions. All website transactions with Cyclone Outdoor Power Equipment will be in accordance with these terms and conditions.

Cyclone Outdoor Power Equipment has the discretion to decline any order placed or cancel any order for any reason. Whilst every effort is made to ensure prices are always correct on our website, mistakes can occur from time to time. If this is the case, Cyclone Outdoor Power Equipment will notify you of the error and you will then have the choice to either accept the correct price or to cancel your order. Transactions will appear on your credit card statement as Cyclone Outdoor Power Equipment for any transactions through this web site.

All prices displayed on our website are in New Zealand dollars and include GST.

Cyclone Outdoor Power Equipment use DPS for all online credit card payments. We do not collect or store any credit card information. When making a purchase you will be directed to a secure webpage hosted by DPS to enter your payment details. DPS is New Zealand's largest and most preferred gateway provider at this time.

DELIVERY/SHIPPING

We will endeavour to dispatch all orders received within 48 hours of receiving payment for your order. If the requested product is out of stock, you will be notified and will be extended the option to cancel, change your order or wait for the product to become available. We use NZ Couriers or NZ Post for delivery of most goods. Cost of shipping parts to cities nationwide is \$9.50 & \$13.50 for rural delivery. Larger deliveries may incur increased shipping cost which will be advised prior to purchase. We do not ship to overseas addresses.

REFUNDS/RETURNS

If you receive a product that is or if you are unsatisfied with the product, please contact us within 7 days to request a replacement. We expect the product to be returned to us 'unused', in its original packaging, using the same method as the initial delivery. You are responsible for the cost of returning the item. If your return request is approved, a replacement will be sent or a refund will be made.

Items should be returned to: Cyclone Outdoor Power Equipment, 47 Hawdon St, Christchurch, New Zealand 8023. Phone 03 332 9588

PRIVACY POLICY

We respect your privacy. We will never disclose, share or sell your email address, or other contact information to any other company. We only collect this information in order to be able to process your order and to make it easier for you when you re-order. All information about you will remain strictly confidential. Should you ever want your details removed from our database, simply let us know and we will process your request immediately.

LIABILITY

You agree that, to the maximum extent permitted by law, any and all liability and responsibility of Cyclone Outdoor Power Equipment to you or any other person under or in connection with these terms and conditions, or in connection with the services, this Website, another Member's acts or omissions, or your use of or inability to use, the services or this Website, is excluded regardless of whether such liability arises in contract, tort (including negligence), equity, breach of statutory duty or otherwise. Cyclone Outdoor Power Equipment's liability and responsibility is excluded in respect of any and all loss or damage, whether direct or indirect, including, without limitation, loss of profits, loss of data, loss of business or anticipated savings, general and special damages, and consequential and incidental loss.